

This BBB report is as of May 6, 2009

BBB issues Reliability Reports on all businesses, whether or not they are BBB accredited. If a business is a BBB Accredited Business, it is stated in this report.

Find out more about this business:

- BBB Accreditation
- BBB Rating
- Business Contact & Profile
- Products & Services
- Business Management
- Customer Complaint History
- BBB Program Participation
- Government Action(s)
- Advertising Review
- BBB Copyright and Reporting Policy

BBB Accreditation

This business has been a BBB Accredited Business since November 2003. This means it supports BBB's services to the public and meets our BBB accreditation standards.

BBB Rating

Based on BBB files, this business has a BBB Rating of B

Reason for this B rating include:

- Number of complaints filed against business

[Click here for an explanation of BBB Ratings.](#)

Business Contact & Profile

Business Name: Century Negotiations Inc
Financial Coach Inc The
Settlement Services

Business Address: 1061 Main Street
Bldg 2 Banco Suite 19
North Huntingdon, PA 15642
[See the location on a Mapquest Map](#)
[See the location on a Google Map](#)

Original Business Start Date: 4/21/2003

Type of Entity: Corporation

Principal: David Leuthold , C.E.O.

Phone Number: (724) 978-7025
(888) 913-8784

Fax Number: (724) 861-1039

Email Address: sherreec@settlementservices.biz

BBB Accreditation: This business is a BBB Accredited Business

Date Joined BBB: 11/5/2003

Type of Business: CREDIT-DEBT CONSOLIDATION SERVICES
FINANCIAL SERVICES

Website Address: <http://www.centuryni.com>

Products & Services

This corporation offers a debt settlement negotiation program for the consumer who wants to avoid bankruptcy.

Business Management

Mr. David Leuthold , C.E.O.

Ms. Sherree Cargo , Floor Manager

Customer Complaint History

When considering complaint information, please take into account the business's size and volume of transactions, and understand that the nature of complaints and a firm's responses to them are often more important than the number of complaints.

BBB processed a total of 35 complaint(s) about this business in the last 36 months, our standard reporting period. Of the total 35 complaint(s) closed in the last 36 months, 11 were closed in the last 12 months.


These complaints concerned:

- 2 regarding Billing or Collection Issues
 - 2 regarding Billing or Collection Issues
- 7 Regarding Contract Disputes
 - 7 regarding Contract Disputes
- 1 Regarding Product Issues
 - 1 regarding Product Issues
- 10 Regarding Refund Or Exchange Issues
 - 10 regarding Refund Or Exchange Issues
- 15 Regarding Service Issues
 - 15 regarding Service Issues

These complaints were closed as:

- 35 Resolved
 - 1 Administratively Judged Resolved
 - 28 Assumed Resolved
 - 6 Resolved

BBB Program Participation

Century Negotiations Inc participates in the BBBOnLine Reliability Seal program  and has committed to ethical business practices on the Internet. Century Negotiations Inc has agreed to use special procedures including arbitration if necessary to resolve complaints.

Government Action(s)

BBB has no information regarding government actions at this time.

Advertising Review

BBB has no information regarding advertising review at this time.

BBB Copyright and Reporting Policy

As a matter of policy, BBB does not endorse any product, service or business.

BBB Reliability Reports are provided solely to assist you in exercising your own best judgment. Information in this BBB Reliability Report is believed reliable, but not guaranteed as to accuracy.

BBB Reliability Reports generally cover a three-year reporting period. BBB Reliability Reports are subject to change at any time.

If you choose to do business with this business, please let the business know that you contacted the BBB for a BBB Reliability Report.

Report as of: 5/5/2009

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