

The below BBB report was as of January 5, 2009

Business Contact Information

Original Business

Start Date:

Name:

Phone:

Fax:

Address:

TOB Classification:

eMail:

Web Address:

Primary Contact:

Customer Service Contact:

BBB Accredited

Status:

4/21/2003

Century Negotiations Inc

(888)913-8784

(724)861-1039

1061 Main Street Bldg 2 Banco Suite 19

North Huntingdon, PA 15642

[View Location Map](#)

Credit-Debt Consolidation Services

sherreec@settlementservices.biz

<http://www.centuryinc.com>

David Leuthold, CEO/President

Sherree Cargo, Floor Manager, who can be reached at (888)913-8784.

This is a BBB Accredited business.

Nature of Business

This corporation offers a debt settlement negotiation program for the consumer who wants to avoid bankruptcy.

BBB Report

This has been an accredited business by this BBB since November 2003. This means it supports the BBB's services to the public and meets our accreditation standards.

Customer Experience

Based on BBB files, this business has a satisfactory rating with the BBB. A Satisfactory BBB Rating means the business has been in business for at least 12 months, and properly addressed matters referred by the BBB. The business does not have an unusual volume or pattern of complaints, or any government actions involving its marketplace conduct. The BBB understands and has no concerns about the business' products services and type of business. When evaluating complaint information, please consider the company's size and volume of business. The number of complaints filed against the business may not be as important as the type of complaints and how the business handled them. The BBB processed a total of 35 complaints about this business in the last 36 months, our standard reporting period. Of the total 35 complaints in the last 36 months, 10 of those were closed in the last 12 months. Complaints Concerned Service Issues: 18 Outcome of all complaints

Resolved: 17

3 - Company resolved the complaint issues. The consumer acknowledged acceptance to the BBB.

12 - Company resolved the complaint issues. The consumer failed to acknowledge acceptance to the BBB.

Administratively Closed: 1

1 - BBB determined that despite the company's good faith effort to address complaint issues, the consumer remained dissatisfied.

Product Issues: 1 Outcome of the complaint - **Resolved:** 1

1 - Company resolved the complaint issues. The consumer failed to acknowledged acceptance to the BBB.

Refund or Exchange Issues: 9 Outcome of all complaints
Resolved: 9

3 - Company resolved the complaint issues. The consumer acknowledged acceptance to the BBB.

5 - Company resolved the complaint issues. The consumer failed to acknowledged acceptance to the BBB.

Contract Issues: 6 Outcome of all complaints
Resolved: 6

5 - Company resolved the complaint issues. The consumer failed to acknowledged acceptance to the BBB.

Billing or Collection Issues: 1 Outcome of the complaint - **Resolved:** 1

1 - Company resolved the complaint issues. The consumer failed to acknowledged acceptance to the BBB.

Program Participation

This is a BBB Accredited business.

This business has agreed to use special complaint handling procedures including arbitration, if necessary to resolve disputes through their participation in the following programs: BBB Identification Program; BBBOnLine.

Alternate Business Names

(412) 000-0000

This is not necessarily a complete list.

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ID: 53002444

Report as of: 1/5/2009 12:46

As a matter of policy, the BBB does not endorse any product, service or business.

BBB Reliability Reports are provided solely to assist you in exercising your own best judgment. Information in this BBB Reliability Report is believed reliable, but not guaranteed as to accuracy.

BBB Reliability Reports generally cover a three-year reporting period. BBB Reliability Reports are subject to change at any time.

If you choose to do business with this business, please let the business know that you contacted the BBB for a BBB Reliability Report.